

QUALITY POLICY

- ◆ Our definition of quality is **Complete Customer Satisfaction**.
- ◆ We are dedicated to manufacturing **Competitively Priced, Quality Products** delivered on time and professionally serviced.
- ◆ We define **Excellence** as surpassing our customers' expectations.
- ◆ Our perpetual challenge is the pursuit of **Achieving Excellence** in everything we do, and we strive to accomplish this by utilizing **Ongoing Training** for **Continuous Improvement** in all areas.
- ◆ We recognize that customer satisfaction results in **Repeat Business**.

Discretes do Matter™



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